



Frequently Asked Questions (FAQ's)

1. Q: How do I qualify for RIL services?

A: Any person with a disability as defined by the Rehab Act is eligible to receive RIL's services. However, assessments are completed by RIL's Programmatic Department to determine appropriate agency placement. Please note: (DHH) Department of Health and Hospitals determines eligibility for Elderly and Disabled Adult Waiver (EDA), New Opportunity Waiver (NOW), Long Term Personal Care (LTPCS), and Adult Day Health Care (ADHC)

2. Q: When is financial assistance given?

A: Any consumers can receive possible financial assistance in certain, unforeseen circumstances/hardships. The monies are provided directly to the vendor for matters such as: equipment purchases/repairs, rental assistance, utility payments, medication coverage, and durable medical goods.

3. Q: How do I qualify for financial assistance?

A: This assistance is approved after successfully completing the following procedures: application process, financial skills training session, documentation of unforeseen circumstance, and documentation that all resources were exhausted.

4. Q: Do you provide Independent Living Apartments?

A: No, we do not have Independent Living complexes but, we do assist persons in finding accessible, affordable housing in their community.

5. Q: How do I apply for Personal Care Attendant Services (PCA)?

A: The Department of Health and Hospital approves applications for Waivers and Supports services under the following programs; Elderly and Disabled Adult Waiver (EDA), New Opportunity Waiver (NOW), Long Term Personal Care (LTPCS), and Adult Day Health Care (ADHC). However, we are a PCA service provider for EDA and NOW waiver.

6. Q: How can I receive PCA services if I do not meet state income requirements?

A: State PCA is another program that provides PCA services to persons with disabilities who do not meet state income requirements for waivers and support programs.

7. Q: What type of services can I receive with Assistive Technology?

A: consultation on durable medical goods, home/vehicle modifications, and assistive devices needed to make home or environment accessible

8. Q: What type of home modifications can I receive with Assistive Technology services?

A: ramps, widened doorways, lifts, grab bars, intercom systems, environment systems and any accessible improvement that does not require demolition or renovation work

9. Q: If I am not in your service area can I still receive help from an Independent Living Center?

A: Yes, there are 3 Centers for Independent Living (CILS) that serve the entire state of Louisiana and there are CILS located in each state.

10. Q: Do you provide case management services?

A: Yes, we provide case management to consumers for RIL's services and programs.

11. Q: Can I receive multiple services with your organization?

A: Yes, a consumer can receive multiple services within our organization; eligibility guidelines may apply

12. Q: Can I receive services with multiple organizations?

A: Yes, a consumer can receive services with more than one organization as long as it's not a duplicate service specifically financial (Medicaid).

For more information go to www.noril.org and www.dhh.org